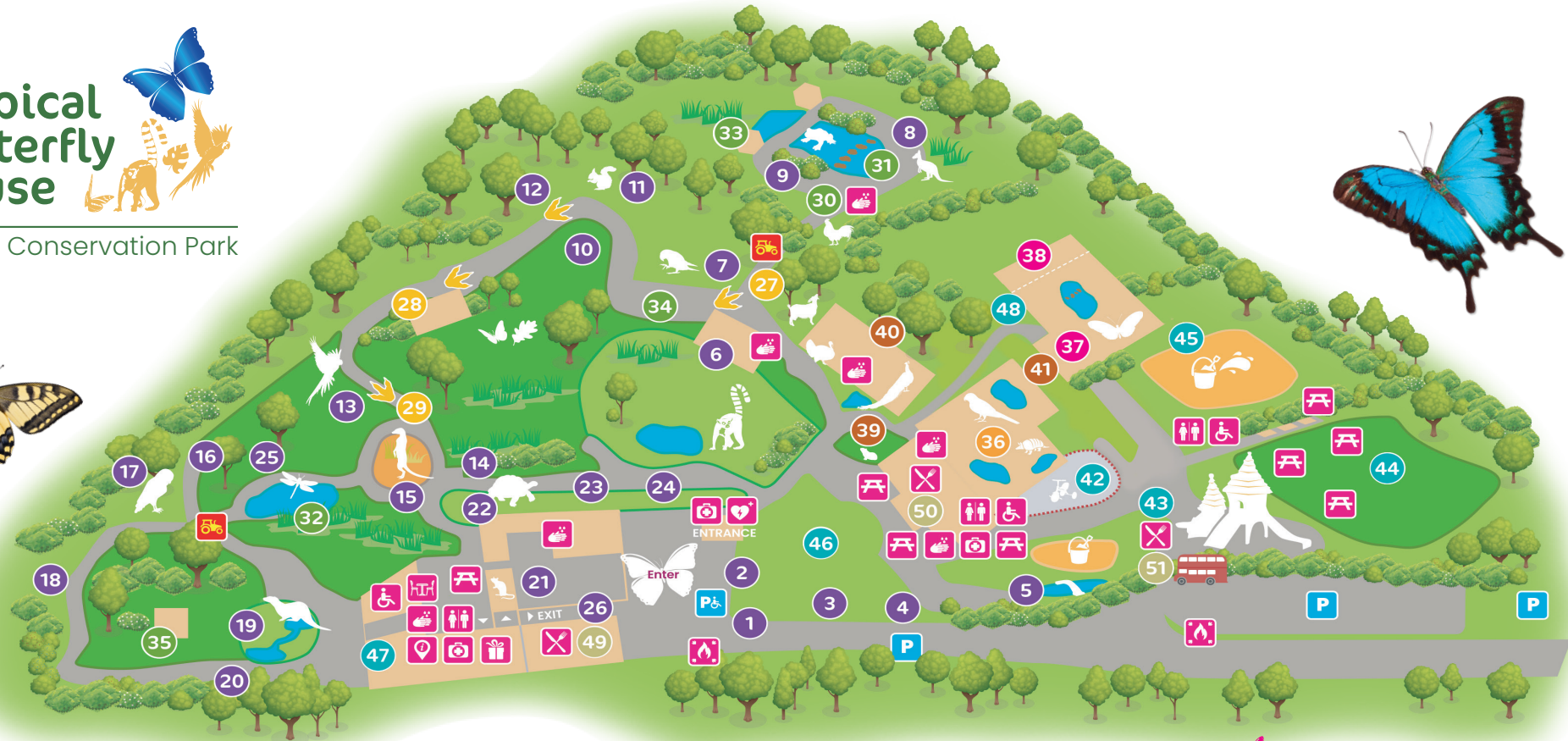


Tropical Butterfly House



Wildlife Conservation Park



Park Facilities/Info

- Eat with us
- Picnic Area
- Accessible Toilet
- Baby Changing
- Defibrillator
- Tractor Crossing
- Picnic Room
- Toilets
- Hand Washing
- First Aid
- Fire Assembly
- Parking
- Jungle Gift Shop
- Visitor Information & Lost Children
- 24 hour CCTV in operation

Around The World

- 1 African Spotted Eagle Owl
- 2 European Eagle Owl
- 3 Kookaburra
- 4 Vulturine Guinea Fowl
- 5 Black Swan Pond
- 6 Lemur Heights
- 7 Parrot Aviaries
- 8 Parma Wallabies
- 9 Agouti
- 10 Little Owl
- 11 Red Squirrels
- 12 Great Grey Owls
- 13 Macaw Kingdom
- 14 Coming Soon

- 15 Meerkat Mansion
- 16 Hornbill / Hahn's Macaw
- 17 Snowy Owls
- 18 Barn Owl
- 19 Otter Springs
- 20 Coming Soon
- 21 Small Mammals Corner
- 22 Giant Sulcata Turtles
- 23 Common Raven
- 24 Wading Birds
- 25 Harvest Mouse
- 26 Black-headed Caique

Dino Trail

- 27 Rexy the T Rex
- 28 Dino Dig
- 29 Dino Trail

Wildlife Nature Trail

- 30 Wilderness Walkthrough
- 31 Open Wildlife Pond
- 32 Open Wildlife Pond
- 33 Bird Hide
- 34 Nature Trail
- 35 Woodland Cabin

Bird House

- 36 Tropical Birds / Armadillos / Amphibians / Invertebrates / Reptiles / 3 Open Tropical Ponds

Butterfly House

- 37 Tropical Butterflies / Leafcutter Ants / Caimans / Terrapins / Tropical Plants / Open Tropical Fish Pond
- 38 Bug House

Farm Barn

- 39 Guinea Pig Village
- 40 Farm Barn
- 41 Rabbits / Chickens / Turkeys / Ducks / Geese / Peacocks / Guinea Fowl / Shetland Pony

Play

- 42 Play Park
- 43 Realms of Camelot
- 44 Play Field
- 45 Splash Zone
- 46 Arena
- 47 Activity Centre
- 48 Tractor Trailer Ride Starts Here

Eat With Us

- 49 Lottie's Coffee Lounge
- 50 Butterfly Café
- 51 Big Red Bus

PLEASE NOTE: This map is for illustrative purposes only and is subject to change. From time to time, we may need to move species to a different habitat or change routes and activities.



Important Visitor Information



Please read and share with your visiting party. The following guidance is to keep everyone safe during their visit to the park.

Remember to...

- Enjoy your day and have lots of fun!
- Wash your hands thoroughly during your visit at the handwash stations located around the park, especially before eating and drinking, after touching or feeding the animals and after any contact with surfaces in animal areas.
- Ensure all children and vulnerable adults are supervised by a responsible adult at all times, especially around vehicles, open ponds, whilst using the age/height appropriate play park equipment and on footbridges.
- Adhere to the safety information signs around the park, especially in the children's play areas.
- Use the zebra crossings and stick to the marked footpaths in the car park.
- Be aware of the tractor crossing zones and open ponds identified on the map.
- Listen carefully and follow the instructions and information given by the staff during animal talks, displays, and encounters.
- Use the disinfectant foot dips and mats around the park to clean the soles of shoes, wheels on buggies, wheelchairs, and electric scooters etc. Disinfectant sprays are also available at the kiosk and shop, please use these to clean wheels on entry and on exit.
- Only eat and drink in designated picnic areas and park eateries.
- Use the bins provided around the park.
- Wear sensible/practical footwear whilst visiting the park. We don't advise open toe shoes, high heels, or flip flops.
- Wear sensible clothing considering the weather forecast during your visit. Please note ponchos, sun hats and sun cream are available to purchase at our gift shop.
- Ensure any cuts and grazes are covered with a waterproof dressing.
- Look out for water sprayers and special effects.
- Report any accidents or incidents to the Duty Manager.
- Notify a member of staff if you or anyone in your group requires first aid during your visit to the park, we have trained first aiders on site who are able to assist and respond in emergencies.
- Report any escaped animals immediately to a member of staff/Duty Manager. Please do not approach or try to catch or contain an escaped animal yourself, it can be dangerous, and we have trained keepers for this. (Please note our chickens, ducks, turkeys, guinea fowl and peacocks have not escaped they are free roaming.)
- Respect our animals, staff, and each other. Disruptive, abusive, or destructive behaviour will not be tolerated, and culprits may be asked to leave the park.
- Raise the alarm if you discover a fire and exit the area by the nearest fire exit, making your way to the fire assembly point identified on the map.
- Report lost children to a member of staff so we can reunite them with their responsible adult.
- Be aware that all animal feed used by the park and available to purchase may contain nuts, shellfish and other known allergens, traces of which may be found around the park.
- Speak to a Catering Manager prior to ordering food or drink if you have a food allergy or intolerance.
- Take home all of your belongings. To view our Lost Property Policy, please visit our website.
- Take caution: Stepping stones are slippery when wet. There is a high risk and danger to unsupervised children and anyone with a medical condition that may affect their balance, including pregnant women. By using the stepping stones you do so at your own risk. The Tropical Butterfly House Ltd will not be held liable for any injuries or damages caused as a result of using the stepping stones.

and remember not to...

- Frighten, catch, or chase the animals or put anything into enclosures.
- Try to catch any of our lovely butterflies because you can damage their wings.
- Use hand gels and wipes instead of washing hands thoroughly with soap and warm water. Hand gels and wipes alone do not remove bugs or microorganisms such as E. coli O157 or Cryptosporidium parvum from dirt on hands.
- Feed the animals anything other than park purchased animal food. All our animals are on special diets and some foods can be poisonous to them. Anyone caught feeding the animals anything other than park purchased animal feed will be asked to leave the park.
- Put your fingers or hands into animal enclosures or tap on the glass.
- Allow mouths to come into contact with animals or enclosures.
- Touch any animal droppings or soiled animal bedding.
- Touch sheep or goats if you are pregnant due to the risk of toxoplasmosis.
- Touch or handle the terrapins as they can carry salmonella.
- Run around the park or climb on walls, fences, gates, animal enclosures or pens.
- Wander from the marked footpaths.
- Paddle in ponds due to the dangers of open water- We have 3 open ponds in the Bird House, 1 in the Wilderness Walkthrough, 2 on the Nature Trail and 1 in the Butterfly House. These are identified on the map. Please remember children and vulnerable adults must be supervised at all times by a responsible adult.
- Kiss any of the animals.
- Taste or eat any of the animal feed found or sold at the park, it is not for human consumption.
- Eat anything that has fallen or been dropped on the floor.
- Eat or drink in any animal areas or buildings.
- Pick or consume any of our lovely flowers, berries, or plants as some are poisonous and may cause an allergic reaction. (Please be aware that we do grow the peanut plant in our Butterfly House as it is a host plant for the Blue Morpho butterfly, however it is grown off the marked footpaths away from visitors reach.)
- Use any damaged or faulty apparatus or equipment and report it immediately to the Duty Manager, so we can act efficiently to ensure that the park remains safe for everyone at all times.
- Smoke (including e-cigs) or consume drugs or alcohol at the park.
- Bring pets onsite. To review our Assistance Dog Policy, please visit our website.

This visitor information is correct at the time of printing. Please see the Park Information section on our website for the latest updates at www.butterflyhouse.co.uk or speak to a park manager.