



Thank you for choosing the Tropical Butterfly House, Wildlife and Falconry Centre

Please read the following terms and conditions before making a booking. If a booking is made, then it is taken as the terms and conditions have been read and accepted. It is your responsibility to communicate this information onto others involved in the visit.

Annual and Corporate passes cannot be used in conjunction with our school packages.

How to Book

Please e-mail education@butterflyhouse.co.uk to check availability of your desired visit date. School visits do not take place during Sheffield and Rotherham school holidays. Once you have made a provisional booking, please then complete and return the booking form. Once the booking form has been received an invoice will be sent for the full amount. The centre opens at 10am, so please aim to arrive around this time.

Cancellations

We do not take deposits, however please note if booked visits are cancelled or amended within 28 days of your visit, then you will still be charged in full for them. Once the date is confirmed this cannot be amended or changed for an alternative date. No refunds will be given for reduced numbers that change prior to your visit. Any additional adults or children will need to be paid for upon arrival.

Payments

ALL PAYMENTS MUST BE PAID FOR IN FULL BEFORE YOUR VISIT. If you are paying by cheque or BACS this needs to have cleared **5 working days** before your visit. **We reserve the right to refuse admission if payment has not been paid before your visit.**

Visit Information

Please read the Centre Risk Assessment. If you wish to visit the centre prior to the booking date to make your own risk assessment please download the Teacher's Pre-Visit Request Form and email to education@butterflyhouse.co.uk

Food

Designated indoor areas will be reserved for packed lunches. Drinks and snacks are available to purchase from the Butterfly Café. The Butterfly Café is also able to cater for all requirements however we will need prior notice for special requests or large groups.

The Jungle Gift Shop

We have a gift shop on site, and we can provide you with ready-made Goody Bags priced at £3.00, perfect for schools on the go! Contents of the goody bags may vary between any 4 of the following items:

Tropical Butterfly House Badge, postcard, pencil, sharpener, eraser, wristband or notebook.

Please order goody bags in advance on your booking form.

School Pre Visit

To visit the centre prior to the school trip, please fill out the Teacher's Pre-Visit Request Form on the [website](#). Please note 1 teacher per class will be admitted free of charge. Friends and relatives are welcome to the centre however the pre-visit form only allows complimentary visits to teachers. Photo ID is required upon arrival. Pre-visits are not available on bank holidays, or Tropical Butterfly House event weeks.

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Our Mission Statement

'To encourage visitors to develop a better understanding and awareness of the natural world around them, using enjoyable interactive animal encounters and hands on learning'